

LibQUAL+ SURVEY COMMENTS

CATEGORIES - Access Additional Resources/Services Collection Departments (Library) Facility Hours No Comment Overall Feelings Presentations (regarding Information Literacy sessions) Purposes (why do/don't you come to the library?) Services Space Staff Members/Staffing Subject Areas Survey Issues Technology

Access

Number: 14 Undergraduate COAS - Communications

Comment: i am a communications major so alot of my classes are in the library...i found it very easy access things for class in the library....though they could stay open a little later on the week end and week days

Number: 20 Faculty College of Visual & Perf. Arts - Theatre

Comment: I think instruction on use and accessibility is a key issue.

Number: 47 Undergraduate COAS - Social Work

Comment: When the power is down on campus the school website should still be accessible for off campus students.

Number: 86 Undergraduate College of Education - Curr. & Instruct.

Comment: J-Stor should be accessed outside of library

Number: 95 Faculty COAS -Biological Sciences

Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences. Increase the number of training sessions in technology use and availability.

Number: 102 Undergraduate College of Visual & Perf. Arts - Music

Comment: Please provide more information on accessing library resources off capus

Additional Resources/Services

Number: 2 Faculty College of Health Sciences- OT

Comment: Having an H.S. Librarian is truly an asset to the COHS students/faculty. It would be wonderful to have more databases available using OVID. I believe that having access to FirstConsult.com would be another great addition.

Number: 9 Faculty COAS - Sociology & Criminal Justice

Comment: I am interested in developing an ABA Law Library for Paralegal Program Instruction.

Number: 17 Undergraduate College of Education - Curr. & Instruct.

Comment: I generally like coming to library, but I would like if there were more printing available for students.

Number: 20 Faculty College of Visual & Perf. Arts - Theatre Arts

Comment: I think instruction on use and accessibility is a key issue.

Number: 60 Undergraduate College of Visual & Perf. Arts - Music

Comment: i find it appalling that there are no leisure reading materials in the library other than magazines. this library is sorely lacking. Especially at a black school where students need encouragement to read even for homework, you would think that other materials that might draw them to the library would be available.

Number: 61 Undergraduate COAS - History & Political Science

Comment: the library could be more updated and have some more entertainment and interesting things and activities dealing with the past, present, and the future.

Number: 69 Undergraduate COAS - Physical Sciences

Comment: My first impression of the library was that much of the books in the collections were out of date. I also had problems locating some material because I did not know which floor it could be on. If each floor and section were clearly labeled in large letters, and the books were updated more students would be more apt to use the library for things other than the internet and printing.

Number: 85 Graduate COAS - History & Political Science

Comment: We would like to have wireless available.

Number: 95 Faculty COAS -Biological Sciences

Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences. Increase the number of training sessions in technology use and availability.

Number: 102 Undergraduate College of Visual & Perf. Arts - Music

Comment: Please provide more information on accessing library resources off campus

Number: 124 Undergraduate COAS - History & Political Science

Comment: longer business hours. and fictional popular african american reading book section

Collection

Number: 4 Graduate COAS - History & Political Science

Comment: The Archives Center is the best and most efficient part of the library.

Number: 10 Faculty COBA - Business Administration

Comment: The library has a culture of supporting academic development but its print material is generally sketchy and much of it is out-of-date or rapidly approaching that status. I sense too much of the budget is going into electronic services that have no residency or persistency in the library itself. More books are needed in my view.

Number: 11 Undergraduate College of Education - Curr. & Instruct.

Comment: An overall comment that i have about the library is that it is a souce for any one to come and use for any type of research or just do take out time to do any kind of project that you have for class.

Number: 13 Undergraduate COAS - Communications

Comment: The library sources that the Levi Watkins Learning Center have, helps the Students of Alabama State University with any of their needs.

Number: 37 Undergraduate College of Visual & Perf. Arts - Theatre Arts

Comment: I really like the library on campus. The appearance and the image of the space can always look better, but sometimes the true problems are with student workers. We are their peers and so the courtesy that is given to me from actual employees is far greater. All the times I needed help I was able to find it, and there were very good people here, especially in Special Collections, who know what they are doing and assist me with a smile.

Number: 56 Undergraduate COAS - Communications

Comment: Students should be able to access their account online. Library fees should be posted so to graduating students won't be surprised. This survey is a good idea but its confusing i doubt if most students want to take the time to try and figure out how to rate the various service and performance levels....Yes the books are old but most students don't read so i see why asu library don't invest in new books or getting rid of the old ones. It looks nice to keep shelves full but try to stay on some of those 1960s books that claim to be the modern, latest or new approaches to commercialization, communications, advertising and things of that nature because it's not new anymore. Keep a few of them for the history of but those old things need to go (MLK himself may have referred to some of those old books). Put that bar code for printing on our student ids to allow us to put money on them maybe use them at vending machines too cutting the need to carry cash. Library parking ramp (that's a bit off subject but hey cant hurt for trying) The lighting is going to make me up my prescription at those desk.... Maybe a lounge for study breaks because after a while studying takes its toll. Thats it for now I'll keep you posted for anything new

Number: 65 Faculty University College - Math & Science

Comment: Relevant online journal collection is critical, especially for the sciences

Number: 68 Faculty College of Education - Inst. Support

Comment: I have been pleased with the Library staff, their courtesy and helpfulness. However, I found the books outdated and resorted to electronic use only. At first, the service was user-friendly, then I found it not so friendly (Lexus Nexus).

Number: 69 Undergraduate COAS - Physical Sciences

Comment: My first impression of the library was that much of the books in the collections were out of date. I also had problems locating some material because I did not know which floor it could be on. If each floor and section were clearly labeled in large letters, and the books were updated more students would be more apt to use the library for things other than the internet and printing.

Number: 76 Undergraduate COAS - History & Political Science

Comment: The selections in this library are terribly out of date on many topics.

Number: 77 Undergraduate COAS - Communications

Comment: Need more resources and stop trying to make money off the students by making us pay to make copies or print things. Need to modernize the library a little to make it more appealing to the public maybe have some study and tutor sessions for the students Maybe enlighten the staff a little more so they could maybe know more than us when it comes to the librarys resources.

Number: 88 Undergraduate College of Education - Curr. & Instruct.

Comment: I believe the sources are up there for the students and faculty but most do not chose to search for them.

Number: 95 Faculty COAS -Biological Sciences

Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences. Increase the number of training sessions in technology use and availability.

Number: 99 Undergraduate College of Education - Psychology

Comment: I like the library but get more journals in.

Number: 109 Undergraduate COAS - Social Work

Comment: I think the library has wonderful resources.

Number: 112 Faculty University College - Math & Science

Comment: I think, in general, I really love how the library staff has treated me. You need longer library hours for the students, access to journals in my discipline, and a larger data base for searching. I generally have to go to Auburn University in Auburn to get items for my research discipline. I also use their online resources and get papers that I cannot access at ASU. However, in my general research area on gender and race, I do find some very nice books in your collections. So, I appreciate that. My experience with the staff so far has been wonderful, esp. in circulation.

Number: 114 Undergraduate COAS - Communications

Comment: I think the library should have more up to date books and have a more inviting atmosphere when students walk in.

Departments (Library)

Number: 4 Graduate COAS - History & Political Science

Comment: The Archives Center is the best and most efficient part of the library.

Number: 37 Undergraduate College of Visual & Perf. Arts - Theatre Arts

Comment: I really like the library on campus. The appearance and the image of the space can always look better, but sometimes the true problems are with student workers. We are their peers and so the courtesy that is given to me from actual employees is far greater. All the times I needed help I was able to find it, and there were very good people here, especially in Special Collections, who know what they are doing and assist me with a smile.

Number: 112 Faculty University College - Math & Science

Comment: I think, in general, I really love how the library staff has treated me. You need longer library hours for the students, access to journals in my discipline, and a larger data base for searching. I generally have to go to Auburn University in Auburn to get items for my research discipline. I also use their online resources and get papers that I cannot access at ASU. However, in my general research area on gender and race, I do find some very nice books in your collections. So, I appreciate that. My experience with the staff so far has been wonderful, esp. in circulation.

Facility

Number: 3 Faculty College of Education - Inst. Support

Comment: I think the staff is extremely helpful; however, they are under staff. Because of unfilled position, the staff are pulled in many different directions. Also, the library is sometimes not a very comfortable facility to do you work. It is suppose to be the heart of the campus and it is more like the forgotten step-child. Besides being understaffed, it lacks funds that are necessary to make it an excellent facility.

Number: 5 Faculty COAS - Communications

Comment: Almost all the library staff, housekeeping here, Mr. Obas, Mr. Hall & Officer Eugene Smith are great. It would be helpful to have a well-funded loaning AV library for faculty/staff. There is so much that would be nice to have but I know your budget is limited, 2 working elevators, more functioning computers, better/more reliable mainframe, Reader's Guide index re-instituted digitally, clean air vents, better flushing toilets, new toilet sheets, other bathroom up grades and I am sure our lists goes on...water damaged carpet replaced, clean new ceiling tiles, wall water damage repair and repainting... You've seen other university libraries...We've struggled with the heat and air for years but I am so grateful that this semester we have air on the 5th floor (computer labs, halways, etc. and we had heat last winter. Thank you!,,, Won't let me submit unless I give you all the info so I have put bogus in for there. This took more than even 15 minutes to fill this out. Some questions seem repetitive and others I don't understand so I have given bogus answers for those because your system won't let me submit otherwise after I've spent a half an hour already! Annoying.

Number: 6 Undergraduate COBA - Business Administration

Comment: The library always smells like mildew.

Number: 11 Undergraduate College of Education - Curr. & Instruct.

Comment: An overall comment that i have about the library is that it is a souce for any one to come and use for any type of reserch or just do take out time to do any kind of project that you have for class.

Number: 14 Undergraduate COAS - Communications Age

Comment: i am a communications major so alot of my classes are in the library...i found it very easy access things for class in the library....though they could stay open a little later on the week end and week days

Number: 41 Undergraduate College of Visual & Perf. Arts – Music

Comment: I like the comfort and quite environment of the library but I do request wooden seats or leather seats.

Number: 50 Undergraduate College of Education - Curr. & Instruct.

Comment: I spend every day in Special Collections and the women that assist me are very helpful with my research. Its the quietest place in the library.

Number: 56 Undergraduate COAS - Communications

Comment: Students should be able to access their account online. Library fees should be posted so to graduating students won't be surprised. This survey is a good idea but its confusing i doubt if most students want to take the time to try and figure out how to rate the various service and performance levels....Yes the books are old but most students don't read so i see why asu library don't invest in new books or getting rid of the old ones. It looks nice to keep shelves full but try to stay on some of those 1960s books that claim to be the modern, latest or new approaches to commercialization, communications, advertising and things of that nature because it's not new anymore. Keep a few of them for the history of but those old things need to go (MLK himself may have referred to some of those old books). Put that bar code for printing on our student ids to allow us to put money on them maybe use them at vending machines too cutting the need to carry cash. Library parking ramp (that's a bit off subject but hey cant hurt for trying) The lighting is going to make me up my prescription at those desk.... Maybe a lounge for study breaks because after a while studying takes its toll. Thats it for now I'll keep you posted for anything new

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Comment: My first impression of the library was that much of the books in the collections were out of date. I also had problems locating some material because I did not know which floor it could be on. If each floor and section were clearly labeled in large letters, and the books were updated more students would be more apt to use the library for things other than the internet and printing.

Number: 73 Library Staff Other

Comment: Environmental heating and cooling needs to be improved for patrons and library staff members. Additional space is needed for patron use and enhancement of library services.

Number: 77 Undergraduate COAS - Communications

Comment: Need more resources and stop trying to make money off the students by making us pay to make copies or print things. Need to modernize the library a little to make it more appealing to the public maybe have some study and tutor sessions for the students Maybe enlighten the staff a little more so they could maybe know more than us when it comes to the librarys resources.

Number: 83 Undergraduate COAS - Communications

Comment: The study environment is very bad. Students in the library are sometimes inconsiderate to other students who are studying. They sometimes use there cell phones and socialize in places where other students are studying. And the library opens too late on sundays. And closes to early on fridays,

Number: 87 Undergraduate University College - Advancement Studies Age

Comment: The Library is a great place to study but often times it is very noisy and it seems as if no one is there to control the noise level. It also closes too early and is not open enough for students who cant study in the dorms due to the noise at the dorms.

Number: 98 Undergraduate COAS - Social Work

Comment: I love coming to the library, it is such a wonderful studying environment!!

Number: 101 Undergraduate College of Health Sciences - HIM

Comment: In regards to the library's selection of books, I would like for all book available on the book catalogue to be available to use. I had an experience where the book I needed wasn't even in circulation due to the fact that it had been misplaced. This type of misfortune is serious when students need material that is suppose to be available and it isn't. If money is the issue can grants be taken out or can money be raised. This is ridiculous. Alabama State needs to do better. However, the service is excellent. I have never had an experience where I wasn't helped with any matter.

Number: 103 ID Undergraduate COBA - Business Administration

Comment: We have to go to the 5th floor to use internet and the lib. and the students play music on the internet and sing and keep you for being able to study and do your work. When i went to get help I was told it belong the 5th floor not to the lib. We need help for the 5th floor.

Number: 107 Undergraduate College of Education - HPER

Comment: i appreciate the warm comfort atmosphere that the library workers provide for me. They seem to always be able to identify the problem.

Number: 114 Undergraduate COAS - Communications

Comment: I think the library should have more up to date books and have a more inviting atmosphere when students walk in.

Number: 116 Undergraduate COAS - Social Work

Comment: I pretty much come her to study between classes. I have not had any personal experiences with the staff. I would like to know if there is a technical support team available for students with their own computers and other devices. Also I would suggest small conference rooms designed for students to reserve for their study groups. This room should include a computer for students to research together and work on presentations that require the use of computers.

Hours

Number: 14 Undergraduate COAS - Communications

Comment: i am a communications major so alot of my classes are in the library...i found it very easy access things for class in the library....though they could stay open a little later on the week end and week days

Number: 19 Undergraduate College of Education - HPER

Comment: The library needs to have longer hours during the week and weekends.

Number: 32 Graduate Other

Comment: need to say open later or even 24 hours if possible not open long enough

Number: 34 Graduate Other

Comment: need to say open later

Number: 42 Graduate COBA - Accounting & Finance

Comment: Above, it shows that i never use the library premises, this is due to the fact that I am working towards my Masters of Accountancy while I am also working a full time job. Due to this reasoning, my classes do not end until 8:15 nightly. I also attended Alabama State University for my undergraduate career and know that they tend to give you a warning that the library is about to close (the flicking of the lights on and off) at around 9:15. I fell as if there is no point to go to the library after class if I won't be provided with an ample amount of time to study. After I leave class, go to library, unpack supplies, and settle in, the library is about to close. I just don't see the point.

Number: 45 Undergraduate COAS - Communications

Comment: I just wish that the library was open later than the normal hours. I wish that the library close at 12 midnight instead of ten

Number: 83 Undergraduate COAS - Communications

Comment: The study environment is very bad. Students in the library are sometimes inconsiderate to other students who are studying. They sometimes use there cell phones and socialize in places where other students are studying. And the library opens too late on sundays. And closes to early on fridays,

Number: 84 Undergraduate College of Education - Psychology

Comment: I should be able to print as much as I need for class and studies. I am paying for it anyways and not all the students use their money for printing. Also I wish the hours should be open longer. Mainly during finals and mid-terms. I think it bad to kick so many student out of a learning center such as this. Thank you

Number: 87 Undergraduate University College - Advancement

Comment: The Library is a great place to study but often times it is very noisy and it seems as if no one is there to control the noise level. It also closes too early and is not open enough for students who cant study in the dorms due to the noise at the dorms.

Number: 91 Graduate COBA - Accounting & Finance

Comment: I would love to see ASU's library stay open until midnight during the week.

Number: 108 Undergraduate COAS - Sociology & Criminal Justice

Comment: THE SERVICE OF THIS LIBRARY IS GREAT BUT CAN IMPROVE IN CERTAIN AREAS SUCH AS STAY OPEN A LITTLE LATER.

Number: 112 Faculty University College - Math & Science

Comment: I think, in general, I really love how the library staff has treated me. You need longer library hours for the students, access to journals in my discipline, and a larger data base for searching. I generally have to go to Auburn University in Auburn to get items for my research discipline. I also use their online resources and get papers that I cannot access at ASU. However, in my general research area on gender and race, I do find some very nice books in your collections. So, I appreciate that. My experience with the staff so far has been wonderful, esp. in circulation.

Number: 124 Undergraduate COAS - History & Political Science

Comment: longer business hours. and fictional popular african american reading book section

No Comment

Number: 25 Undergraduate College of Education - Psychology

Comment: none

Number: 54 Undergraduate Other

Comment: none

Number: 74 Undergraduate University College - Math & Science

Comment: None

Number: 78 Undergraduate College of Education - Curr. & Instruct.

Comment: n/a

Number: 81 Undergraduate COBA - Accounting & Finance

Comment: N/a

Number: 92 Undergraduate COBA - Computer Information Systems

Comment: N/A

Number: 96 Undergraduate College of Visual & Perf. Arts - Theatre

Comment: none

Overall Feelings

Number: 6 Undergraduate COBA - Business Administration

Comment: The library always smells like mildew.

Number: 11 Undergraduate College of Education - Curr. & Instruct.

Comment: An overall comment that i have about the library is that it is a souce for any one to come and use for any type of reserch or just do take out time to do any kind of project that you have for class.

Number: 12 Graduate Other

Comment: This library is progressive and on the move

Number: 15 Undergraduate COAS - Communications

Comment: I don't have any thing bad to say about the library.

Number: 16 Undergraduate COBA - Business Administration

Comment: I enjoy doing my work study in the library as well as coming in to study, do work, or just for quiet time.

Number: 17 Undergraduate College of Education - Curr. & Instruct.

Comment: I generally like coming to library, but I would like if there were more printing available for students.

Number: 18 Undergraduate COAS - Communications

Comment: The overall library experience at Alabama State University is satisfactory, but in my opinion, there is always room for improvement

Number: 27 Undergraduate COAS -Biological Sciences

Comment: it is very helpful

Number: 30 Undergraduate COBA - Business Administration

Comment: we need to do some improvements

Number: 33 Undergraduate COBA - Accounting & Finance

Comment: real helpful

Number: 35 Undergraduate COAS - Communications

Comment: i come here because its quiet. I really dont use any of the resources.

Number: 36 Undergraduate COAS -Biological Sciences

Comment: I come into the library everyday to work on some type of work assignment and if one person does not know the answer the next person will.

Number: 37 Undergraduate College of Visual & Perf. Arts - Theatre Arts

Comment: I really like the library on campus. The appearance and the image of the space can always look better, but sometimes the true problems are with student workers. We are their peers and so the courtesy that is given to me from actual employees is far greater. All the times I needed help I was able to find it, and there were very good people here, especially in Special Collections, who know what they are doing and assist me with a smile.

Number: 39 Undergraduate Other

Comment: I do not have a comment about any specific library service. However, I would like to say that I am a 2005 graduate of Alabama State University who now attends Auburn University Montgomery. I visit ASU's library 2-3 times a week to study and research. Although I have access to AUM's library, I find ASU's library conducive to my personal learning style. I never consider making the drive to ASU's library an inconvenience. I know that it is, in essence, an investment in my future.

Number: 40 Undergraduate University College - Humanities

Comment: The library is so calming and helpful. I know that i will not leave the library confused about anything

Number: 41 Undergraduate College of Visual & Perf. Arts - Music

Comment: I like the comfort and quite environment of the library but I do request wooden seats or leather seats.

Number: 42 Graduate COBA - Accounting & Finance

Comment: Above, it shows that i never use the library premises, this is due to the fact that I am working towards my Masters of Accountancy while I am also working a full time job. Due to this reasoning, my classes do not end

until 8:15 nightly. I also attended Alabama State University for my undergraduate career and know that they tend to give you a warning that the library is about to close (the flicking of the lights on and off) at around 9:15. I fell as if there is no point to go to the library after class if I won't be provided with an ample amount of time to study. After I leave class, go to library, unpack supplies, and settle in, the library is about to close. I just don't see the point.

Number: 43 Undergraduate College of Education - Psychology

Comment: The services of the library are great!!

Number: 44 Undergraduate College of Education - Curr. & Instruct.

Comment: The Library is a very useful facility. Although I have come across a few persons whom attitudes weren't so pleasant, the library has a very positive atmosphere. I am pleased to have access.

Number: 48 Undergraduate Other

Comment: I used it quite a bit. Always useful when conducting my research

Number: 51 Undergraduate COAS -Biological Sciences

Comment: When I am in the library, I feel like I am in a comfortable setting when participating in group sessions. Furthermore, it is a very quiet environment where interruptions are intolerable.

Number: 52 Undergraduate COBA - Computer Information Systems

Comment: The library has everything I need to properly work.

Number: 56 Undergraduate COAS - Communications

Comment: Students should be able to access their account online. Library fees should be posted so to graduating students won't be surprised. This survey is a good idea but its confusing i doubt if most students want to take the time to try and figure out how to rate the various service and performance levels....Yes the books are old but most students don't read so i see why asu library don't invest in new books or getting rid of the old ones. It looks nice to keep shelves full but try to stay on some of those 1960s books that claim to be the modern, latest or new approaches to commercialization, communications, advertising and things of that nature because it's not new anymore. Keep a few of them for the history of but those old things need to go (MLK himself may have referred to some of those old books). Put that bar code for printing on our student ids to allow us to put money on them maybe use them at vending machines too cutting the need to carry cash. Library parking ramp (that's a bit off subject but hey cant hurt for trying) The lighting is going to make me up my prescription at those desk.... Maybe a lounge for study breaks because after a while studying takes its toll. Thats it for now I'll keep you posted for anything new

Number: 58 Undergraduate COBA - Computer Information Systems Age

Comment: THE library gives you a great place to study and do research

Number: 59 Staff Other Age

Comment: Overall, the library provides good services; however, there is always room to improve.

Number: 61 Undergraduate COAS - History & Political Science

Comment: the library could be more updated and have some more entertainment and interesting things and activities dealing with the past, present ,and the future.

Number: 62 Undergraduate COAS - Sociology & Criminal Justice

Comment: The Library is a great place to get everything done as far as school work; it is also a very comfortable environment!

Number: 63 Undergraduate COAS -Biological Sciences

Comment: They can be very beneficial at times.

Number: 70 Undergraduate COAS - Communications

Comment: I feel our library at ASU is a wonderful and well equiped facility that is extremely helpful.

Number: 71 Undergraduate Other

Comment: keep up the good work!

Number: 72 Undergraduate Other

Comment: I really enjoy coming in the library it's very peaceful and you can also accomodate work and other things. I really enjoy talking to the employees because they are very nice and helpful at the same time Thank you

Number: 75 Faculty COBA - Business Administration

Comment: There is always room for improvement

Number: 79 Faculty College of Education - Psychology

Comment: I like the library a lot, but when it comes to keeping up to date with psychology, resources are somewhat limited. While PsycInfo and the increasing prevalence of .pdf full text articles help, I often find myself at Auburn and AUM for resources. The library staff has always been courteous and helpful; the problem lies entirely with the lack of relevant material related to the field of psychology. However, it is apparent that in recent years the number of journals available has increased. I hope that more enhancements are on the horizon.

Number: 82 Undergraduate Undecided

Comment: The Alabama State University library is very useful to me and my studies. The faculty is helpful and considerate.

Number: 83 Undergraduate COAS - Communications

Comment: The study environment is very bad. Students in the library are sometimes inconsiderate to other students who are studying. They sometimes use their cell phones and socialize in places where other students are studying. And the library opens too late on sundays. And closes too early on fridays,

Number: 89 Staff COBA - Business Administration

Comment: We have a very good library. Any library can show improvement!!

Number: 93 Faculty COBA - Business Administration

Comment: The Library should be at the core of all academic pursuits in the University community.

Number: 94 Undergraduate COBA - Business Administration

Comment: i attend and is satisfied with the library daily.

Number: 95 Faculty COAS -Biological Sciences Age

Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences. Increase the number of training sessions in technology use and availability.

Number: 97 Undergraduate College of Visual & Perf. Arts - Art

Comment: its wonderful

Number: 98 Undergraduate COAS - Social Work

Comment: I love coming to the library, it is such a wonderufl studying environment!!

Number: 99 Undergraduate College of Education - Psychology

Comment: I like the library but get more journals in

Number: 100 Faculty College of Visual & Perf. Arts - Art

Comment: It's all good

Number: 106 Undergraduate COBA - Business Administration

Comment: keep up the good work

Number: 113 Undergraduate COAS - Sociology & Criminal Justice

Comment: The library is a good resource center

Number: 119 Undergraduate College of Visual & Perf. Arts - Music

Comment: There is a subtle difference of the library now as opposed to when I worked in SC a few years ago. I don't receive the same type of service, or any acknowledgement for that matter. In my opinion the library is quite capable of running itself, however that extra attention from its employees does make the difference between the library and google.

Number: 120 Undergraduate University College - Advancement Studies

Comment: the library is very sourceful

Number: 121 Undergraduate College of Education - HPER

Comment: It helps to have a great place to work and Alabama state has that in the ASU library!!!

Presentations (regarding Information Literacy sessions)

Number: 7 Faculty College of Education - Curr. &Instruct.

Comment: It is not the fault of the library, but WEB access at times is very, very slow and is hard to use during

class demonstrations.

Number: 20 Faculty College of Visual & Perf. Arts - Theatre Arts

Comment: I think instruction on use and accessibility is a key issue.

Number: 26 Undergraduate COBA - Accounting & Finance

Comment: Natasha Jenkins did a wonderful presentation. She was very articulate and extremely knowledgeable. I will write an excellent paper and be able to find all of my research because of her. She deserves 2 raises!!!

Thanks!

Number: 28 Undergraduate COAS -Biological Sciences

Comment: i enjoyed today's lecture on the database

Number: 31 Undergraduate College of Visual & Perf. Arts - Music

Comment: This was a very insiteful and helpful session. I am ever grateful for this oppritunity. Thank you for all of the information that was given to myself as well as my fellow classmates. Thanks!

Purposes (Why do/don't you come to the library?)

Number: 35 Undergraduate COAS - Communications

Comment: i come here because its quiet. I really dont use any of the resources.

Number: 36 Undergraduate COAS -Biological Sciences

Comment: I come into the library everyday to work on some type of work assignment and if one person does not know the answer the next person will.

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Number: 42 Graduate COBA - Accounting & Finance

Comment: Above, it shows that i never use the library premises, this is due to the fact that I am working towards my Masters of Accountancy while I am also working a full time job. Due to this reasoning, my classes do not end until 8:15 nightly. I also attended Alabama State University for my undergraduate career and know that they tend to give you a warning that the library is about to close (the flicking of the lights on and off) at around 9:15. I fell as if there is no point to go to the library after class if I won't be provided with an ample amount of time to study. After I leave class, go to library, unpack supplies, and settle in, the library is about to close. I just don't see the point.

Number: 72 Undergraduate Other

Comment: I really enjoy coming in the library it's very peaceful and you can also accomadate work and other things. I really enjoy talking to the employees because they are very nice and helpful at the same time Thank you

Number: 116 Undergraduate COAS - Social Work

Comment: I pretty much come her to study between classes. I have not had any personal experiences with the staff. I would like to know if there is a technical support team available for students with their own computers and other devices. Also I would suggest small conference rooms designed for students to reserve for their study groups. This room should include a computer for students to research together and work on presentations that require the use of computers.

Services

Number: 3 Faculty College of Education - Inst. Support

Comment: I think the staff is extremely helpful; however, they are under staff. Because of unfilled position, the staff are pulled in many different directions. Also, the library is sometimes not a very comfortable facility to do you work. It is suppose to be the heart of the campus and it is more like the forgotten step-child. Besides being understaffed, it lacks funds that are necessary to make it an excellent facility.

Number: 9 Faculty COAS - Sociology & Criminal Justice

Comment: I am interested in developing an ABA Law Library for Paralegal Program Instruction.

Number: 20 Faculty College of Visual & Perf. Arts - Theatre Arts

Comment: I think instruction on use and accessibility is a key issue.

Number: 24 Undergraduate COAS - Social Work

Comment: I Feel That The Library services were very helpful.

Number: 43 Undergraduate College of Education - Psychology

Comment: The services of the library are great!!

Number: 47 Undergraduate COAS - Social Work

Comment: When the power is down on campus the school website should still be accessible for off campus students.

Number: 49 Undergraduate College of Education - Curr. & Instruct.

Comment: Overall the staff in the library is helpful, however the infomation I need to complete a project is ofen times unattainable and, nobody has the right answer for my problem.

Number: 53 Undergraduate College of Visual & Perf. Arts - Music

Comment: Very good library service

Number: 56 Undergraduate COAS - Communications

Comment: Students should be able to access their account online. Library fees should be posted so to graduating students won't be surprised. This survey is a good idea but its confusing i doubt if most students want to take the

time to try and figure out how to rate the various service and performance levels....Yes the books are old but most students don't read so i see why asu library don't invest in new books or getting rid of the old ones. It looks nice to keep shelves full but try to stay on some of those 1960s books that claim to be the modern, latest or new approaches to commercialization, communications, advertising and things of that nature because it's not new anymore. Keep a few of them for the history of but those old things need to go (MLK himself may have referred to some of those old books). Put that bar code for printing on our student ids to allow us to put money on them maybe use them at vending machines too cutting the need to carry cash. Library parking ramp (that's a bit off subject but hey cant hurt for trying) The lighting is going to make me up my prescription at those desk.... Maybe a lounge for study breaks because after a while studying takes its toll. Thats it for now I'll keep you posted for anything new

Number: 59 Staff Other

Comment: Overall, the library provides good services; however, there is always room to improve.

Number: 67 Staff COAS - History & Political Science

Comment: The library could use more subject specialists

Number: 77 Undergraduate COAS - Communications

Comment: Need more resources and stop trying to make money off the students by making us pay to make copies or print things. Need to modernize the library a little to make it more appealing to the public maybe have some study and tutor sessions for the students Maybe enlighten the staff a little more so they could maybe know more than us when it comes to the libraris resources.

Number: 90 Undergraduate COAS - Social Work

Comment: I think the library services are pretty convenient and the workers there are nice and very helpful.

Number: 95 Faculty COAS -Biological Sciences

Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences. Increase the number of training sessions in technology use and availability.

Number: 101 Undergraduate College of Health Sciences - HIM

Comment: In regards to the library's selection of books, I would like for all book available on the book catalouge to be available to use. I had an experience where the book I needed wasn't even in circulation due to the fact that it had been misplaced. This type of misfortune is serious when students need material that is supose to be available and it isn't. If money is the issue can grants be taken out or can money be raised. This is rediculous. Alabama State needs to do better. Howver, the service is excellent. I have never had an experience where I wasn't helped with any matter.

Number: 103 Undergraduate COBA - Business Administration

Comment: We have to go to the 5th floor to use internet and the lib. and the students play music on the internet and sing and keep you for being able to study and do your work. When i went to get help I was told it belong the 5th floor not to the lib. We need help for the 5th floor.

Number: 119 Undergraduate College of Visual & Perf. Arts - Music

Comment: There is a subtle difference of the library now as opposed to when I worked in SC a few years ago. I don't receive the same type of service, or any acknowledgement for that matter. In my opinion the library is quite capable of running itself, however that extra attention from its employees does make the difference between the library and google.

Number: 126 Graduate College of Education - Curr. & Instruct

Comment: I am pleased with the service I receive here in the library. Staff members are always willing to help!

Space

Number: 1 Faculty College of Visual & Perf. Arts - Music

Comment: I find the music collection and resources to be generally good for the needs of students on the campus. I hope the library expansion will have space for teh books and scores currently housed in the music building. These are valuable resources that are not currently available to anyone.

Number: 57 Faculty College of Education - Inst. Support

Comment: The library is in need of more space. There is a need for state of the art inform. technology in the library.

Number: 62 Undergraduate COAS - Sociology & Criminal Justice

Comment: The Library is a great place to get everything done as far as school work; it is also a very comfortable enviornment!

Number: 73 Library Staff Other

Comment: Environmental heating and cooling needs to be improved for patrons and library staff members. Additional space is needed for patron use and enhancement of library services.

Staff Members / Staffing

Number: 2 Faculty College of Health Sciences - OT

Comment: Having an H.S. Librarian is truly an asset to the COHS students/faculty. It would be wonderful to have more databases available using OVID. I believe that having access to FirstConsult.com would be another great addition.

Number: 3 Faculty College of Education - Inst. Support

Comment: I think the staff is extremely helpful; however, they are under staff. Because of unfilled position, the staff are pulled in many different directions. Also, the library is sometimes not a very comfortable facility to do you work. It is suppose to be the heart of the campus and it is more like the forgotten step-child. Besides being understaffed, it lacks funds that are necessary to make it an excellent facility.

Number: 5 Faculty COAS - Communications

Comment: Almost all the library staff, housekeeping here, Mr. Obas, Mr. Hall & Officer Eugene Smith are great. It would be helpful to have a well-funded loaning AV library for faculty/staff. There is so much that would be nice to

have but I know your budget is limited, 2 working elevators, more functioning computers, better/more reliable mainframe, Reader's Guide index re-instituted digitally, clean air vents, better flushing toilets, new toilet sheets, other bathroom up grades and I am sure our lists goes on...water damaged carpet replaced, clean new ceiling tiles, wall water damage repair and repainting... You've seen other university libraries...We've struggled with the heat and air for years but I am so grateful that this semester we have air on the 5th floor (computer labs, halways, etc. and we had heat last winter. Thank you!,,, Won't let me submit unless I give you all the info so I have put bogus in for there. This took more than even 15 minutes to fill this out. Some questions seem repetitive and others I don't understand so I have given bogus answers for those because your system won't let me submit otherwise after I've spent a half an hour already! Annoying.

Number: 8 Undergraduate COAS - History & Political Science Age Comment: the library staff is helpful

Number: 21 Graduate Educational Doctorate (Ed.D.)

Comment: The professional staff is awesome. The student workers need to be a little more helpful. One day I went to visit the library, and the student worker stayed on her cell phone. She motioned to a young man to help me instead of terminating her call. The young man was very helpful.

Number: 22 Undergraduate Discipline: COAS – Communications

Comment: The help here is great. The staff is very polite and generous with students needs. This leaves a great mark on the income freshman.

Number: 23 Undergraduate COAS - Communications

Comment: THE HELP HERE IS WONDERFUL AND GENEROUS.

Number: 26 Undergraduate COBA - Accounting & Finance

Comment: Natasha Jenkins did a wonderful presentation. She was very articulate and extremely knowledgeable. I will write an excellent paper and be able to find all of my research because of her. She deserves 2 raises!!!

Thanks!

Number: 37 Undergraduate College of Visual & Perf. Arts - Theatre Arts

Comment: I really like the library on campus. The appearance and the image of the space can always look better, but sometimes the true problems are with student workers. We are their peers and so the courtesy that is given to me from actual employees is far greater. All the times I needed help I was able to find it, and there were very good people here, especially in Special Collections, who know what they are doing and assist me with a smile.

Number: 44 Undergraduate of Education - Curr. & Instruct.

Comment: The Library is a very useful facility. Although I have come across a few persons whom attitudes weren't so pleasant, the library has a very positive atmosphere. I am pleased to have access.

Number: 46 College of Health Sciences - PT

Comment: Ms. Moten and staff are always friendly and helpful.

Number: 49 Undergraduate College of Education - Curr. & Instruct.

Comment: Overall the staff in the library is helpful, however the infomation I need to complete a

project is often times unattainable and, nobody has the right answer for my problem.

Number: 50 Undergraduate of Education - Curr. & Instruct.

Comment: I spend every day in Special Collections and the women that assist me are very helpful with my research. It's the quietest place in the library.

Number: 66 Undergraduate COAS - Biological Sciences

Comment: I would like if library assistants were more prompt to help students.

Number: 67 Library Staff COAS - History & Political Science

Comment: The library could use more subject specialists

Number: 68 Faculty College of Education - Inst. Support

Comment: I have been pleased with the Library staff, their courtesy and helpfulness. However, I found the books outdated and resorted to electronic use only. At first, the service was user-friendly, then I found it not so friendly (Lexus Nexus).

Number: 79 Faculty College of Education - Psychology

Comment: I like the library a lot, but when it comes to keeping up to date with psychology, resources are somewhat limited. While PsycInfo and the increasing prevalence of .pdf full text articles help, I often find myself at Auburn and AUM for resources. The library staff has always been courteous and helpful; the problem lies entirely with the lack of relevant material related to the field of psychology. However, it is apparent that in recent years the number of journals available has increased. I hope that more enhancements are on the horizon.

Number: 80 Undergraduate Educational Doctorate (Ed.D.)

Comment: I love the library staff especially Tiffany Wedgeworth she has been a big help to me and my family. I believe she is the best librarian in the world. Tiffany Wedgeworth is a big asset to the Alabama State University library staff.

Number: 82 Undergraduate Undecided

Comment: The Alabama State University library is very useful to me and my studies. The faculty is helpful and considerate.

Number: 83 Undergraduate COAS - Communications

Comment: The study environment is very bad. Students in the library are sometimes inconsiderate to other students who are studying. They sometimes use their cell phones and socialize in places where other students are studying. And the library opens too late on Sundays. And closes too early on Fridays,

Number: 90 Undergraduate COAS - Social Work

Comment: I think the library services are pretty convenient and the workers there are nice and very helpful.

Number: 104 Staff College of Health Sciences - HIM

Comment: The treatment I have received at the library has been courteous and helpful

Number: 107 Undergraduate College of Education - HPER

Comment: i appreciate the warm comfort atmosphere that the library workers provide for me. They seem to always be able to identify the problem.

Number: 108 Undergraduate COAS - Sociology & Criminal Justice

Comment: THE SERVICE OF THIS LIBRARY IS GREAT BUT CAN IMPROVE IN CERTAIN AREAS SUCH AS STAY OPEN A LITTLE LATER.

Number: 118 Undergraduate COAS - Communications

Comment: Mr. cedric Hicks and Mr. Ledwell have been a great helper to me. they show me how to research what i need in the right format.

Number: 119 Undergraduate College of Visual & Perf. Arts - Music

Comment: There is a subtle difference of the library now as opposed to when I worked in SC a few years ago. I don't receive the same type of service, or any acknowledgement for that matter. In my opinion the library is quite capable of running itself, however that extra attention from its employees does make the difference between the library and google.

Number: 126 Graduate College of Education - Curr. & Instruct.

Comment: I am pleased with the service I receive here in the library. Staff members are always willing to help!

Number: 127 Undergraduate COAS - History & Political Science

Comment: There is one very helpful employee at the library. He went out of his way to help me find journals (that were very difficult to locate). His name is Mr. Eric and he sits at the corner resource desk by the dictionaries. He was very helpful and printed all of the material that I needed for my class. Plus he e-mailed my teacher to let him know the difficulty in locating the material. He is very pleasant and is always willing to help out. In my personal opinion, everyone needs to take a lesson from him (including students). So, a big thank you to Mr. Eric.

Subject Areas

Number: 1 Faculty College of Visual & Perf. Arts - Music

Comment: I find the music collection and resources to be generally good for the needs of students on the campus. I hope the library expansion will have space for teh books and scores currently housed in the music building. These are valuable resources that are not currently available to anyone.

Number: 9 Faculty COAS - Sociology & Criminal Justice

Comment: I am interested in developing an ABA Law Library for Paralegal Program Instruction.

Number: 29 Faculty Languages & Literature

Comment: My area is linguistics and the library provides almost no materials or journals in that area.

Number: 55 Faculty Languages & Literature

Comment: We desperately need to increase our holdings in the humanities and to make using the electronic

resources more easily and readily available off campus. Far too often, my students come to me to tell me that basic literature (Fitzgerald, Alice Walker, Flannery O'Connor, etc.) is not at our library, and when I check, I find they're right. As well, many times the books are either shelved wrong or simply "missing." Finally, the books on the shelves are so often marked up that it becomes a chore to try to read through them. In general, our library is a poor one for the humanities, particularly for students/faculty of literature and writing.

Number: 79 Faculty College of Education – Psychology

Comment: I like the library a lot, but when it comes to keeping up to date with psychology, resources are somewhat limited. While PsycInfo and the increasing prevalence of .pdf full text articles help, I often find myself at Auburn and AUM for resources. The library staff has always been courteous and helpful; the problem lies entirely with the lack of relevant material related to the field of psychology. However, it is apparent that in recent years the number of journals available has increased. I hope that more enhancements are on the horizon.

Number: 80 Undergraduate Educational Doctorate (Ed.D.)

Comment: I love the library staff especially tiffany wedgeworth she has been a big help to me and my family. I believe she is the best librarian in the world . Tiffany Wedgeworth is a big asset to the alabama state university library staff.

Number: 95 Faculty COAS -Biological Sciences Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences.

Increase the number of training sessions in technology use and availability.

Number: 110 Undergraduate Other

Comment: great in assisting students and others

Number: 111 Undergraduate COAS -Biological Sciences

Comment: The workers in the library assist me with my needs with a nice manner.

Number: 112 Faculty University College - Math & Science

Comment: I think, in general, I really love how the library staff has treated me. You need longer library hours for the students, access to journals in my discipline, and a larger data base for searching. I generally have to go to Auburn University in Auburn to get items for my research discipline. I also use their online resources and get papers that I cannot access at ASU. However, in my general research area on gender and race, I do find some very nice books in your collections. So, I appreciate that. My experience with the staff so far has been wonderful, esp. in circulation.

Number: 122 Undergraduate COBA - Business Administration

Comment: The supervisor on the first floor could be a little bit more cautious of how t talk to students because he coomes off as rude.

Number: 123 Undergraduate COAS - Sociology & Criminal Justice

Comment: I feel as if we are harassed on a daily basis by the library security guard.

Survey Issues

Number: 5 Faculty COAS - Communications

Comment: Almost all the library staff, housekeeping here, Mr. Obas, Mr. Hall & Officer Eugene Smith are great. It would be helpful to have a well-funded loaning AV library for faculty/staff. There is so much that would be nice to have but I know your budget is limited, 2 working elevators, more functioning computers, better/more reliable mainframe, Reader's Guide index re-instituted digitally, clean air vents, better flushing toilets, new toilet sheets, other bathroom up grades and I am sure our lists goes on...water damaged carpet replaced, clean new ceiling tiles, wall water damage repair and repainting... You've seen other university libraries...We've struggled with the heat and air for years but I am so grateful that this semester we have air on the 5th floor (computer labs, halways, etc. and we had heat last winter. Thank you!,,, Won't let me submit unless I give you all the info so I have put bogus in for there. This took more than even 15 minutes to fill this out. Some questions seem repetitive and others I don't understand so I have given bogus answers for those because your system won't let me submit otherwise after I've spent a half an hour already! Annoying.

Number: 38 Faculty College of Health Sciences - PT

Comment: Electronic survey did not permit user to "undo" selected item if user ultimately selected N/A.

Number: 56 Undergraduate COAS - Communications

Comment: Students should be able to access their account online. Library fees should be posted so to graduating students won't be surprised. This survey is a good idea but its confusing i doubt if most students want to take the time to try and figure out how to rate the various service and performance levels....Yes the books are old but most students don't read so i see why asu library don't invest in new books or getting rid of the old ones. It looks nice to keep shelves full but try to stay on some of those 1960s books that claim to be the modern, latest or new approaches to commercialization, communications, advertising and things of that nature because it's not new anymore. Keep a few of them for the history of but those old things need to go (MLK himself may have referred to some of those old books). Put that bar code for printing on our student ids to allow us to put money on them maybe use them at vending machines too cutting the need to carry cash. Library parking ramp (that's a bit off subject but hey cant hurt for trying) The lighting is going to make me up my prescription at those desk.... Maybe a lounge for study breaks because after a while studying takes its toll. Thats it for now I'll keep you posted for anything new

Number: 64 Faculty Other

Comment: #41 Discipline omitted Foundations & Psychology

Technology

Number: 5 Faculty COAS - Communications Comment: Almost all the library staff, housekeeping here, Mr. Obas, Mr. Hall & Officer Eugene Smith are great. It would be helpful to have a well-funded loaning AV library for faculty/staff. There is so much that would be nice to have but I know your budget is limited, 2 working elevators, more functioning computers, better/more reliable mainframe, Reader's Guide index re-instituted digitally, clean air vents, better flushing toilets, new toilet sheets, other bathroom up grades and I am sure our lists goes on...water damaged carpet replaced, clean new ceiling tiles, wall water damage repair and repainting... You've seen other university libraries...We've struggled with the heat and air for years but I am so grateful that this

semester we have air on the 5th floor (computer labs, halways, etc. and we had heat last winter. Thank you!,,, Won't let me submit unless I give you all the info so I have put bogus in for there. This took more than even 15 minutes to fill this out. Some questions seem repetitive and others I don't understand so I have given bogus answers for those because your system won't let me submit otherwise after I've spent a half an hour already! Annoying.

Number: 7 Faculty College of Education - Curr. & Instruct. Comment: It is not the fault of the library, but WEB access at times is very, very slow and is hard to use during class demonstrations.

Number: 10 Faculty COBA - Business Administration

Comment: The library has a culture of supporting academic development but its print material is generally sketchy and much of it is out-of-date or rapidly approaching that status. I sense too much of the budget is going into electronic services that have no residency or persistency in the library itself. More books are needed in my view.

Number: 17 Undergraduate College of Education - Curr. & Instruct.

Comment: I generally like coming to library, but I would like if there were more printing available for students.

Number: 47 Undergraduate COAS - Social Work

Comment: When the power is down on campus the school website should still be accessible for off campus students.

Number: 55 Faculty Languages & Literature

Comment: We desperately need to increase our holdings in the humanities and to make using the electronic resources more easily and readily available off campus. Far too often, my students come to me to tell me that basic literature (Fitzgerald, Alice Walker, Flannery O'Connor, etc.) is not at our library, and when I check, I find they're right. As well, many times the books are either shelved wrong or simply "missing." Finally, the books on the shelves are so often marked up that it becomes a chore to try to read through them. In general, our library is a poor one for the humanities, particularly for students/faculty of literature and writing.

Number: 56 Undergraduate COAS - Communications

Comment: Students should be able to access their account online. Library fees should be posted so to graduating students won't be surprised. This survey is a good idea but its confusing i doubt if most students want to take the time to try and figure out how to rate the various service and performance levels....Yes the books are old but most students don't read so i see why asu library don't invest in new books or getting rid of the old ones. It looks nice to keep shelves full but try to stay on some of those 1960s books that claim to be the modern, latest or new approaches to commercialization, communications, advertising and things of that nature because it's not new anymore. Keep a few of them for the history of but those old things need to go (MLK himself may have referred to some of those old books). Put that bar code for printing on our student ids to allow us to put money on them maybe use them at vending machines too cutting the need to carry cash. Library parking ramp (that's a bit off subject but hey cant hurt for trying) The lighting is going to make me up my prescription at those desk.... Maybe a lounge for study breaks because after a while studying takes its toll. Thats it for now I'll keep you posted for anything new

Number: 57 Faculty College of Education - Inst. Support

Comment: The library is in need of more space. There is a need for state of the art inform. technology in the library.

Number: 84 Undergraduate College of Education - Psychology

Comment: I should be able to print as much as I need for class and studies. I am paying for it anyways and not all the students use their money for printing. Also I wish the hours should be open longer. Mainly during finals and mid-terms. I think it bad to kick so many student out of a learning center such as this. Thank you

Number: 85 Graduate COAS - History & Political Science

Comment: We would like to have wireless available.

Number: 86 Undergraduate College of Education - Curr. & Instruct.

Comment: J-Stor should be accessed outside of library

Number: 95 Faculty COAS -Biological Sciences

Comment: The library is doing well in servicing most of our educational needs; increasing our access to large holdings of journals and databases. However, we still have rooms for improvement. We need to include chemical and biological abstracts; easy access to databases and more subscription to journals in the biological sciences. Increase the number of training sessions in technology use and availability.

Number: 105 Undergraduate COBA - Business Administration

Comment: The library could use a few more computers on the first and second floors

Number: 115 Undergraduate COAS - Sociology & Criminal Justice

Comment: Not enough computers

Number: 116 Undergraduate Discipline: COAS - Social Work

Comment: I pretty much come her to study between classes. I have not had any personal experiences with the staff. I would like to know if there is a technical support team available for students with their own computers and other devices. Also I would suggest small conference rooms designed for students to reserve for their study groups. This room should include a computer for students to research together and work on presentations that require the use of computers.

Number: 117 Faculty College of Health Sciences – PT

Comment: I would like easier access to full print articles.